# Michelle L. Childs, Ph. D

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## **EDUCATION**

Ph. D 2014 The University of North Carolina at Greensboro, NC

Consumer, Apparel, and Retail Studies Bryan School of Business and Economics

GPA: 4.0

Adviser: Dr. Byoungho Jin

Dissertation Title: Effective Fashion Brand Extensions: The Impact of Limited Edition and Perceived Fit on Consumers' Urgency to Buy and Brand Dilution

MA 2010 Oregon State University, Corvallis, OR

College of Business

Major: Interdisciplinary Studies: Merchandising

Management and Communication

BA 2008 Providence College, Providence, RI

Major: Social Science

## PROFESSIONAL EXPERIENCE

## **Academic Experience**

Aug. 2020-Present Director of Graduate Studies

Department of Retail, Hospitality, and Tourism Management

The University of Tennessee, Knoxville, TN

2021-Present Associate Professor 2015-2021 Assistant Professor

**Retail and Consumer Sciences** 

Department of Retail, Hospitality, and Tourism Management

The University of Tennessee, Knoxville, TN

2012-2014 Graduate Teaching Assistant

Department of Consumer, Apparel, and Retail Studies The University of North Carolina at Greensboro, NC 2011- 2013 Graduate Research Assistant

Department of Consumer, Apparel, and Retail Studies The University of North Carolina at Greensboro, NC

## **Field Experience**

2010-2011 Assistant Store Manager,

Kohl's, Salt Lake City, UT

2010 Manager-in-Training Program

Kohl's, Salt Lake City, UT

2009 Store Management Internship,

Kohl's, Flagstaff, AZ

2007 Store Management Internship,

Nordstrom, White Plains, NY

## **PUBLICATIONS**

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## **Publications in Referred Journals**

- 41. Hardin, R., & **Childs**, **M**., Simpson, K. D. Student Perceptions of Collegiate Athletic Merchandise: The Value of Uniqueness and Authenticity. *Journal of Applied Marketing Theory*, 10(2), 63-72.
- 40. Lee, Y., Sneed, C., & **Childs**, **M**. (In Press). Understanding consumer belief of locavorism on food consumption at the farmers' markets: Implications for extension professionals. *Journal of Extension*, *62* (2).
- 39. **Childs, M**., Sneed, C., Berry, A. & Ha, S. (In Press). A snapshot in time: Consumer behavior at the start of COVID-19. *Journal of Human Sciences and Extension*.
- 38. Kim, S., **Childs, M**., & Baek, T. H. (2023). Awe and Guilt: The Role of Construal Level in Social Media Green Campaigns. *Journal of Consumer Behaviour*, *22*, 314-328. doi/10.1002/cb.2127
- 37. Hardin, R., & **Childs, M**., Koo, G-Y., & Park, K. (2022). An emerging social status: College students' purchase behaviors of single-serve premium Juices. *Journal of Applied Marketing Theory*, *9*(1), 35-47.
- 36. Frankel, S.E., **Childs, M**. & Kim, Y. (2022). Tattooed individuals in a community: Motivations and identities. *Deviant Behavior*. [indexed in SSCI; 2020 Impact factor: 1.982]

- 35. **Childs, M**., Turner, T., Sneed, C., & Berry, A. (2022). A contingency theory approach to understanding retail small business continuity during COVID-19. *Family and Consumer Sciences Research Journal*, *50*(3), 216-230. [Received Top Downloaded Award, March 2024, Received Most Cited Award, April 2024]
- 34. Ha, S., **Childs, M**., Sneed, C., & Berry, A. (2021). Consumer Shopping Behavior for Small Business Sustainability during COVID-19. *Sustainability*, 13 (22), 12451.
- 33. Lee, B., & **Childs**, **M**. (2021). Building consumer trust in cosmetic advertisements: The effect of model ethnicity and brand origin. *International Journal of Marketing Studies*, *13*(2), 12-19.
- 32. Jones, D., & **Childs**, **M**. (2021). Blackface Sweaters and Pizza with Chopsticks: Problem Cases and Strategies for Converting Cultural Appropriation into Cultural Appreciation in the Fashion Industry. *Journal of Cultural Marketing Strategy*, *5*(2), 143-152.
- 31. Kim, S., & **Childs, M**. (2021). Passion for the past: The effect of charity appeals and nostalgia on apparel donation intentions. *Journal of Consumer Behaviour*, 20(5), 1179-1190.
- 30. Lim, H., **Childs, M**., Cuevas, L., & Lyu, J. (2021). Between you and me: The effects of content ephemerality and the role of social value orientation in luxury brands' social media communication. *Journal of Global Fashion Marketing*, *12*(2), 120-132. doi: 10.1080/20932685.2021.1881579
- 29. Frankel, S., **Childs, M.**, & Kim, Y. (2021) Alternative hedonism: Its relation to tattoo coverage and community type. *International Journal of Marketing Studies*, *13*(1), 1-13. doi:10.5539/ijms.v13n1p1
- 28. Jones, D., **Childs, M**., Frankel, S. & Loveday. (2021). Experience-based learning: Exploring meaningful outcomes for students in retail and fashion. *International Journal of Fashion Design, Technology and Education*, *14*(1), 58-68.
- 27. **Childs, M**., Gokcecik, E., Yoon, B., & Lee, B. (2021). The growing business of slowing down: Understanding the slow movement in retail, hospitality, and tourism. *Journal of Brand Strategy*, 9(4), 432-445.
- 26. Lim, H., & **Childs, M.** (2020). Brand storytelling on Instagram: How do pictures travel to Millennial consumers' minds? *Journal of Research in Interactive Marketing* (Indexed in SSCI¹; Impact Factor² = 2.156)

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<sup>&</sup>lt;sup>1</sup> Social Science Citations Index; retrieved from http://ssci.isi-database.org/

<sup>&</sup>lt;sup>2</sup> Journal Impact Factors retrieved from InCities Journal Citation Reports

- 25. Kim, S-H., **Childs**, **M**., & Williams, J. (2020). Innovative experiential outdoor training for part-time frontline employees in the hospitality and retail Industry. *Journal of Hospitality and Tourism Management* (Indexed in SSCI; Impact Factor = 2.496).
- 24. Woo, H., Kim, S., & **Childs**, **M**. (2020). Is this for our sake or their sake? Cross-cultural effects of message focus in cause-related marketing. *International Marketing Review*, *37*(4), 671-694. doi: 10.1108/IMR-12-2018-0349 (Indexed in SSCI; Impact Factor= 3.447).
- 23. Ha, S., **Childs, M.**, Kim, Y., & Fairhurst, A. (2020). After the fire: An assessment of small business preparedness and recovery in Gatlinburg, Tennessee. *International Journal of Hospitality and Tourism Administration*. doi: 10.1080/15256480.2020.1727812
- 22. Lee, J., Benjamin, S., & **Childs, M**. (2020). Unpacking the emotions behind TripAdvisor travel reviews: The case study of Gatlinburg, Tennessee. *International Journal of Hospitality and Tourism Administration*. doi: 10.1080/15256480.2020.1746219
- 21. **Childs, M.**, & Jin, B. (2020). Brand and retailer co-branding:
  Examining factors to favorably change consumers' brand evaluations. *Journal of Fashion Marketing and Management*, 24 (1), 49-65. doi:
  10.1108/JFMM-03-2019-0061 (Indexed in SSCI; Impact Factor = 1.645).
- 20. Woo, H., **Childs**, **M**., & Kim, S. (2020). A path to altruism: Investigating Effects of origin and message explicitness in CR-M campaigns. *Business Ethics: A European Review*, 29 (3), 617-628. doi: 10.1111/beer.12269 (Indexed in SSCI; Impact Factor 2.919).
- 19. **Childs**, **M.**, & Jin, B. (2020) Fashion retailer-brand collaborations: Testing key strategies to increase consumers' urgency to buy. *International Journal of Retail and Distribution Management*, 48(4), 380-394. doi: 10.1108/IJRDM-06-2019-0199 (Indexed in SSCI; Impact Factor = 2.321).
- 18. **Childs, M.,** Blanchflower, T. M., Matthews, D. R., & Hur, S. (2020). Non-traditional marketplaces in the retail apocalypse: Investigating consumers' buying behaviours. *International Journal of Retail and Distribution Management*, 48(3), 262-286. doi: 10.1108/IJRDM-03-2019-0079 (Indexed in SSCI; Impact Factor= 2.321). [Received Literati Award: Outstanding Paper 2020]

- 17. Jung, E., & **Childs**, **M**. (2020). Destination as product placement: An advertising strategy to impact beliefs and behavioral intentions. *Journal of International Consumer Marketing*, *32*(3), 178-193. doi: 10.1080/08961530.2019.1662355
- 16. **Childs, M.,** Hardin, R., Koo, G-Y., & Park, K. (2019). Service quality with an officially licensed university sport retail outlet. *Global Sport Business Journal*, 7(1), 34-52.
- 15. **Childs**, **M.**, Hardin, R., & Koo, G-Y. (2019). Factors affecting consumer loyalty in the university sports team merchandise context. *International Journal of Sport Management and Marketing*, 19(5/6), 389-406).
- 14. Matthews, D. R., Blanchflower, T. M., & **Childs, M.** (2019). Beyond brick and mortar: The experiences of U.S. female mobile fashion truck entrepreneurs. *Family and Consumer Sciences Research Journal*, 47(4), 307-323. doi: 10.1111/fcsr.12304 [Received Best Paper Award in Apparel, Textiles, and Merchandising]
- 13. Frankel, S., **Childs, M.**, & Kim, Y. (2019). Seeking and escaping motivations for attending tattoo conventions. *Journal of Travel and Tourism Marketing*, *36*(2), 282-294. doi: 10.1080/10548408.2018.1527275 (Indexed in SSCI; Impact Factor = 2.998).
- 12. **Childs**, **M.**, & Kim, S. (2019). Exploring conspicuous compassion strategy as a brand management strategy. *Journal of Product and Brand Management*, 28(4), 540-554. doi: 10.1108/JPBM-05-2018-1882 (Indexed in SSCI; Impact Factor = 2.018).
- 11. **Childs**, **M.**, Woo, H., & Kim, S. (2019). Sincerity or ploy? An investigation of corporate social responsibility campaigns. *Journal of Product and Brand Management*, 28(4), 489-501. doi: 10.1108/JPBM-07-2018-1953 (Indexed in SSCI; Impact Factor = 2.018).
- 10. **Childs, M.**, Turner, T. T., & Watchravesringkan, K. (2019). Active leisure: an investigation of active participants' shopping, purchase and behavioural loyalty for physical activity apparel. *Leisure/Loisir*, *43*(1), 27-54. doi: 10.1080/14927713.2019.1582354
- 9. **Childs**, **M.**, Jin, B, & Tullar, W. L. (2018). Vertical versus horizontal line extensions: A comparison of dilution effects. *Journal of Product and Brand Management*, *27*(6), 670-683. doi: 10.1108/JPBM-01-2017-1386 (Indexed in SSCI; Impact Factor = 2.018)

- 8. **Childs**, **M.** (2017). Brand extension feedback effects: What do we know and where should we go? *Journal of Product and Brand Management*, *27*(4), 671-689. doi: 10.1108/JPBM-01-2016-1087 (Indexed in SSCI; Impact Factor = 2.018).
- 7. **Childs, M.**, & Jin B. (2016). Do status symbols in marketing increase product evaluations? An experimental analysis of groups difference on product evaluations for scarce and brand presence products. *Journal of International Consumer Marketing*, 28(3), 154-168. doi: 10.1080/08961530.2015.1102670
- 6. **Childs**, **M**., & Jin, B. (2016). A new age in brand and retailer collaborations: Trends and recommendations for a successful partnership. *Journal of Brand Strategy*, *5*(1), 83-100.
- 5. Yurchisin, J., Chang, H. J., & **Childs**, **M**. (2015). Where am I reading? Using Kelsey Timmerman's book to teach undergraduates about social responsibility in the apparel industry. *International Journal of Fashion Design*, *Technology and Education*, 8(3), 185-193. doi: 10.1080/17543266.2015.1049220
- 4. Hodges, N., Watchravesringkan, K., Yurchisin, J., Karpova, E., Marcketti, S., Hegland, J., Yan, R-N., & **Childs**, **M**. (2015). Women and apparel entrepreneurship: An exploration of small business challenge and strategies in three countries. *International Journal of Gender and Entrepreneurship*, 7(2), 191-213. doi: 10.1108/IJGE-07-2014-0021
- 3. **Childs**, **M.**, & Jin B. (2015). Firm factors that influence internationalisation and subsequent financial performance of fashion retailers. *Journal of Service Theory and Practice*, *25*(1), 95-114. doi: 10.1108/JSTP-09-2013-0204 (Indexed in SSCI; Impact Factor = 2.262).
- 2. **Childs**, **M.**, & Jin, B. (2014). Is Uppsala model valid to fashion retailers? An analysis from internationalization patterns of fast fashion retailers. *Journal of Fashion Marketing and Management*, *18*(1), 36-51. doi: 10.1108/JFMM-10-2012-0061 (Indexed in SSCI; Impact Factor= 1.645).
- 1. Mower, J. M., Kim, M., & **Childs, M.** (2012). *Journal of Fashion Marketing and Management*, *16*(4), 442-453. doi: 10.1108/13612021211265836 (Indexed in SSCI; Impact Factor= 1.645).

# **Publications in Edited Volumes and Book Chapters**

**Childs, M.**, & Hardin, R. (2018). Team Identification and Identification through Apparel (pp. 140-141). In E. Schwarz, & J. Hunter (Eds.) Advanced Theory and Practice in Sport Marketing (3rd ed.). Routledge.

**Childs, M**., & Jin, B. (2017). Nike: An Innovation Journey (pp.79-112). In B. Jin & E. Cedrola (Eds), Fashion Brand Product Innovation. Palgrave Macmillan.

#### **Publications in Referred Online Journals**

Song, S-Y., & **Childs, M**. (2016). Social media in international retailing: Developing an effective fashion marketing campaign for global expansion. *International Textile and Apparel Association Teaching Collection*. Available at <a href="https://www.itaaonline.org">www.itaaonline.org</a>

#### **Peer Reviewed Consumer Educational Publications**

- Sneed, C. T., Lim, J, **Childs, M**., & Leffew, M. B. (2024). Journey Mapping: An effective tool for understanding customer experience with your brand. (W XXX). Knoxville, TN: UT Institute of Agriculture. [web link]
- Sneed, C. T., Sweet, C., Franck, K. L., & **Childs, M**. (2021). Addressing food insecurity: Engaging food retailers. Knoxville, TN: Institute of Agriculture. <a href="https://extension.tennessee.edu/publications/Documents/W1021e.pdf">https://extension.tennessee.edu/publications/Documents/W1021e.pdf</a>
- Sneed, C. T., & **Childs**, **M**. (2022). Panic buying: What and why. Knoxville, TN: Institute of Agriculture. <a href="https://extension.tennessee.edu/publications/Documents/W1096.pdf">https://extension.tennessee.edu/publications/Documents/W1096.pdf</a>
- Sneed, C. T., & **Childs**, **M**. (2023). Fundamentals of on-farm retail: Introductions. Knoxville, TN: Institute of Agriculture.
- Sneed, C.T., & **Childs**, **M**. (2023). Fundamentals of on-farm retail: Product assortment. Knoxville, TN: Institute of Agriculture.
- **Childs, M**., & Sneed, C. T. (2023). Fundamentals of on-farm retail: Merchandising and store design. Knoxville, TN: Institute of Agriculture.
- **Childs, M**., & Sneed, C. T. (2023). Fundamentals of on-farm retail: Promotion. Knoxville, TN: Institute of Agriculture.

#### **Publications in Referred Conference Proceedings**

Only abstracts published in referred journals are listed. Abstracts published as part of a conference program is listed as presentation to avoid duplication.

**Childs, M**., & Hardin, R. (Accepted). Collegiate Athletic Merchandise: Fashion, Authenticity, and Vintage. *Applied Sports Management Association*, Knoxville, TN.

- Lim, H., Sifford, K., & Childs, M. (Accepted). Exploring Local Dairy Consumer Journeys: In-Depth Intrinsic Case Studies. *American Collegiate Retailing Association*, Kalamazoo, MI.
- **Childs, M.**, & Hardin, R. (Accepted). Retail Students' Perspectives and Preferences of Collegiate Athletic Merchandise: Fashion, Authenticity and Throwback Orientation. *American Collegiate Retailing Association*, Kalamazoo, MI.
- Blanchflower, T., **Childs, M**., & Matthews, D. (Accepted). Is it Authentic? An Experimental Study to Explore How Retailers' Diversity Practices Impact Consumers. *American Collegiate Retailing Association*, Kalamazoo, MI.
- Blanchflower, T., **Childs, M**., & Matthews, D. (Accepted). Diversity In Practice: Investigating How Timing and Depth in Approaches to Diversity Impacts Consumers' Brand Loyalty. *Association of Marketing Theory & Practice*, Hilton Head, SC.
- Lee, B., & **Childs, M**. (Accepted). The Impact of Instagram Sponsored Ad Message Explicitness and Product Type on Consumers' Perception of Ad and Click "Shop Now" Intention. *International Textile and Apparel Association*, Baltimore, MD.
- Blanchflower, T., **Childs, M**., & Matthews, D. (Accepted). Mindful Diversity: Exploring Different Approaches to Diversity Business Practices and its Impact on Consumers' Brand Perceptions. *International Textile and Apparel Association*, Baltimore, MD.
- Kim, I., **Childs, M**., Lee, B., & Kim, Y. (Accepted). Does Influencer Authenticity Make a Difference in the Effect of Homophily on Social Media Ad Effectiveness? Cause Affiliation as a Moderator. *International Textile and Apparel Association*, Baltimore, MD.
- Sneed, C., Raynor, H., **Childs, M**., Hadziabdic-Gerry, D., Johnson, K., Miller, D., & Yenerall, J. (June, 2023). Addressing Food and Nutrition Security: Extensions' Role in the Land Grant System. *Family Economics and Resource Management Association (FERMA)*, virtual.
- Milfeld, T., & Childs, M. (June, 2023). Food Insecurity on Campus: Student Experiences and Implications for University Food Pantries. *AMA Marketing and Public Policy*, Arlington, VA.
- **Childs, M**., Sneed, C.T. (March, 2023). Exploring Cohort based Research as a High Impact Practice in Teaching. *Innovative Teaching and Learning Conference*, virtual.

- Lee, Y., Sneed, C.T., **Childs, M**., & Gleaves, S. (March 2023). Understanding Farmers' Market Consumption: Locavorism as a Driver of Behavior. *American Collegiate Retailing Association Conference*, virtual.
- **Childs, M.** Sneed, C.T., Lim, H., & Leffew, M. (March 2023). The DAST Application to Design Customer Experience in On-Farm Retail: Preliminary Findings from a Case Study. *American Collegiate Retailing Association Conference*, virtual.
- **Childs, M.,** Hardin, R., Saxe, K., & Simpson, K. (February 2023). The Emergence of Vintage Logos: A Case Study of Tennessee Athletics. *Applied Sport Management Association Conference*. Birmingham, Ala
- Hardin, R., & **Childs**, **M**. (February 2023). Developing an Interdisciplinary Research Collaboration: Sport Management and Retail Management. *Applied Sport Management Conference*, Birmingham, AL.
- Sneed, C.T. & **Childs**, **M**. (February, 2023). SURGE Toward Success. *Family Economic and Resource Management Conference*, virtual.
- **Childs, M**. Lee, B., Kim, Y., & Smith, S. (2022). Cause message in an Instagram post: Do disclosure and homophily matter on attitudes toward the sponsorship? *International Textile and Apparel Association*, Denver, CO.
- Blanchflower, T., **Childs, M**., & Matthews, D. (2022). Are consumers really woke? The effect of woke advertising on brand outcomes. *International Textile and Apparel Association*, Denver, CO.
- Hardin, R., **Childs, M**., Koo, G., & Park, K. (2022). An Emerging Social Status: Single-Serve Premium Juice Consumption. Society of Health and Physical Educators America National Convention & Expo. New Orleans, LA.
- Smith, S. Lee, B., Kim, Y., & **Childs, M**. (2021). Effects of cause and disclosure on attitudes toward an Instagram post: Does the influencer's race matter? *International Textile and Apparel Association*, virtual.
- Kim, S., Baek, T., & **Childs, M.** (2021). Green message framing effects on social media engagement: Moderating role of morality traits. *International Textile and Apparel Association*, virtual.
- **Childs, M**., Smith, S., & Kim, Y. (2021). The interplay of cause and fit on attitudes toward an Instagram post. *International Textile and Apparel Association*, virtual.

- **Childs, M**., Ha, S., Sneed, C., Berry, A., & Fairhurst, A. (2021). Consumer support for small business during COVID-19. *Academy of Marketing Science*, virtual.
- Kim, S., & **Childs**, **M.** (2020). Passion for the past: The effect of charity appeals and nostalgia on apparel donation intentions. *International Textile and Apparel Association*, virtual.
- Lee, B. & **Childs**, **M**. (2020). Building consumer trust in cosmetic advertisements: The effect of model ethnicity and brand origin. *International Textile and Apparel Association*, virtual.
- Jones, D. & **Childs, M**. (2020). Strategies and lesson from a unique approach to experience learning. *Southeast, Central, and South America Council on Hotel, Restaurant, and International Education*, Auburn, AL.
- Gokcecik, E., Yoon, B., & **Childs, M**. (2020). The role of slow food network for slow food tourism movement in Tennessee. *Southeast, Central, and South America Council on Hotel, Restaurant, and International Education*, Auburn, AL. [Received Best Faculty Presentation Award].
- Jones, D., **Childs**, **M**., Loveday, M., & Frankel, S. (2019). A unique approach to implementing experiential learning. *International Textile and Apparel Association*, Las Vegas, NV.
- Lee, B., & **Childs**, **M**. (2019). Ideal beauty standards: A preliminary analysis of ethnicity and skin tone features. *International Textile and Apparel Association*, Las Vegas, NV.
- Woo, H., **Childs, M**., & Kim, S. (2019). A path to altruism: Investigating the effects of message focus and explicitness in CR-M campaigns. *International Textile and Apparel Association*, Las Vegas, NV.
- Frankel, S. E., **Childs, M.**, & Kim, Y-K. (Feb 2018). Tattoo convention: Seeking and escaping motivations of attendees. *Southeast, Central, and South America Council on Hotel, Restaurant, and International Education*, Knoxville, TN.
- Lee, J., & **Childs**, **M**. (Feb, 2018). Mapping emotions in a destination: The case of Gatlinburg, Tennessee. *Southeast, Central, and South America Council on Hotel, Restaurant, and International Education*. Knoxville, TN. [Received Best Paper Award].

- **Childs, M**., Woo, H., & Kim, S. (2018). Sincerity or ploy? The effects of brand image and message source on consumers' perceptions toward brand-cause campaigns. *International Textile and Apparel Association*, Cleveland, Ohio.
- Lim, H., **Childs, M**., Cuevas, L., & Lyu, J. (2018). Chanel's invitation to backstage: The effects of visual storytelling and content ephemerality on VIP emotions. *International Textile and Apparel Association*, Cleveland, Ohio.
- Jung, J., & **Childs**, **M**. (2018). Modern product placement: An understanding of consumers' responses to fashion brand advertisements featuring a destination. *International Textile and Apparel Association*, Cleveland, Ohio.
- Frankel, S. E., **Childs, M.,** & Kim, Y-K. (2018). Does tattooing lead to alternative hedonism? *International Textile and Apparel Association*, Cleveland, Ohio.
- Frankel, S. E., **Childs, M.,** & Kim, Y-K. (2018). Coloring the community through tattooed identities. *International Textile and Apparel Association*, Cleveland, Ohio.
- Lim, H., **Childs, M**., Cuevas, L., & Lyu, J. (2018). Chanel invites you backstage! Photo narrative and VIP emotions in luxury brands' social media communication. *Global Marketing Conference*, Tokyo, Japan.
- **Childs, M.**, & Jin, B. (2018). Fashion brand and retailer collaborations:

  An effective strategy to increase consumer's parent brand evaluations.

  Academy of Marketing Science Global Congress, Porto, Portugal.
- Lim, H., & **Childs, M.** (2017). Why Instagram? The role of telepresence and transportation in visual content marketing. *International Textile and Apparel Association*, St. Petersburg, FL.
- **Childs, M**., & Kim, S. (2017). The effect of fashion brand and charity collaborations on brand attitudes. *International Textile and Apparel Association*, St. Petersburg, FL.
- Song, S., & Childs, M. (2016). Social media in international retailing:

  Developing an effective fashion marketing campaign for global expansions. *International Textile and Apparel Association*, Vancouver, BC, Canada. [Received Rutherford Teaching Challenge Award, 1st place].

- **Childs, M.**, & Jin, B. (2016). Successful brand and retailer collaborations: Does brand familiarity matter? *International Textile and Apparel Association*, Vancouver, BC, Canada.
- Lim, H., & **Childs**, **M.** (2016). Brand storytelling on Instagram: How do pictures travel to Millennial consumers' minds? *International Textile and Apparel Association*, Vancouver, BC, Canada.
- Matthews, D. R, Blanchflower, T. M., & **Childs**, **M.** (2016). From food trucks to fashion trucks: An exploration of the fashion truck phenomenon through the eyes of the entrepreneur. *International Textile and Apparel Association*, Vancouver, BC, Canada.
- Childs, M., & Jin, B. (2015). Effective fashion brand extensions: The influence of limited edition and perceived fit on consumers' urgency to buy and brand dilution. *International Textile and Apparel Association*, Santa Fe, NM, www.itaaonline.org. [Received Student Best Paper Award, 2<sup>nd</sup> place]
- **Childs, M.**, & Yurchisin, J. (2015). Making connections: Linking course concepts with industry practices through Pinterest. *International Textile and Apparel Association*, Santa Fe, NM.
- **Childs, M.**, & Jin, B. (2014). The effect of brand extension strategy on urgency to buy and brand dilution. *International Textile and Apparel Association*, Charlotte, NC.
- **Childs**, **M.**, & Jin, B. (2013). Are scarcity messages still effective? An experimental comparison with brand prominence and some moderating effects. *International Textile and Apparel Association*, New Orleans, LA.
- Turner, T., **Childs**, **M.**, & Watchravesringkan, K. (2013). A comparative study between athletic and non-athletic consumers: Consumer decision-making styles, shopping channel choices, and purchase intentions. *International Textile and Apparel Association*, New Orleans, LA.
- Hodges, N., Watchravesringkan, K., Yurchisin, J., **Childs, M.**, Karpova, E., Marcketti, S., Hegland, J., & Yan, R-N. (2013). Women and small apparel business ownership: A cross-cultural exploration of the entrepreneurial experience. *International Textile and Apparel Association*, New Orleans, LA.
- **Childs, M.,** & Jin, B. (2012). Internationalization patterns of fast fashion retailers: Does it follow Uppsala Model? *Academy of Marketing Sciences*, New Orleans, LA.

Mower, J. M., Kim, M., & **Childs**, **M**. (2010). External atmospherics and consumer behavior: Influence of landscaping and window display *International Textile and Apparel Association*, Montréal, QB.

#### **PRESENTATIONS**

## **Referred International/National Research Presentations**

Only presentations not listed in referred journals are listed.

- Von Geis, M., **Childs, M**., & Lim, H. (Jan 2023). A holistic approach to branding local hospitality businesses. *Graduate Education and Graduate Research Conference in Hospitality and Tourism*, Anaheim, CA.
- Turner, T., Martinez-Novoa, L., & **Childs, M**. (June, 2020). The emergence of the resilient consumer: Exploring shopping and buying behavior during the COVID-19 pandemic. *American Collegiate Retailing Association/American Marketing Association Triannual Conference*, virtual.
- Hardin, R., & **Childs**, **M**. (June, 2020). Bringing the juice: College students' purchase behaviors of single-serve premium juices. *American Collegiate Retailing Association/American Marketing Association Triannual Conference*, virtual.
- Frankel, S. E., **Childs, M**., & Kim, Y-K. (June, 2018). Attending tattoo Conventions: To seek or escape? *American Collegiate Retailing Association*, Toronto, Canada.
- **Childs, M**. & Kim, S. (June, 2018). Are charity donations driven by egoism or altruism? Tests of conspicuous vs. non conspicuous compassion. *American Collegiate Retailing Association*, Toronto, Canada.
- **Childs, M**., Matthews, D., Hur, S., & Blanchflower, T. (June, 2018). An assessment of non-traditional retail environments: Investigating the characteristics of buying behaviors of non-traditional retail patrons. *American Collegiate Retailing Association*, Toronto, Canada
- **Childs, M.** & Kim, S. (Sept, 2017). The effect of fashion brands' cause-related marketing practices on consumers' perceived brand prestige and purchase intentions. *UNC Greensboro, Consumer, Apparel, and Retail Studies Centennial*, Greensboro, NC.
- **Childs, M**., Hardin, R., & Koo, G. (July, 2017). Factors affecting consumer loyalty in the university sport team merchandise context. *European Association for Education and Research in Commercial Distribution*, Dublin, Ireland.

- Hardin, R., **Childs, M**., Koo, G., & Stokowski, S. (April, 2017). Examining service quality in official university merchandise retail outlets. *College Sport Research Institute Conference*, Columbia, SC.
- **Childs, M.**, & Kim, S. (April, 2017). Exploring conspicuous compassion strategy in social media marketing: A study of fashion brand level. *American Collegiate Retailing Association*, Minneapolis, MN. [Received Best Research Paper Award]
- **Childs, M**., & Jin, B. (March, 2016). When do brand extensions dilute the parent brand image? Testing the effects of brand level, price discount, perceived fit, and consumers' brand consciousness. *American Collegiate Retail Association*. New York, NY.
- **Childs, M.**, & Jin, B. (October, 2015). How can a brand decrease brand dilution in brand extensions? Analyses of distancing techniques apparel brands employ. *Fiber Society*, Raleigh, NC.
- **Childs, M.** (July, 2015). Brand extension limits: Where do we go from here? *Academy of Marketing*, Limerick, Ireland.
- Turner, T. T., **Childs, M**., & Watchravesringkan, K. (July, 2015). Investigating factors that influence word of mouth behaviours among athletic apparel consumers: The moderating role of brand loyalty. *Academy of Marketing*, Limerick, Ireland.
- **Childs, M.**, Jin, B., & Tullar, W. L. (June, 2014). The dark side of discounting: What moves urgency to buy and brand dilution. *International Business Research*, Toronto, Ontario, Canada. [Received Best Paper Award]
- **Childs, M.**, & Jin, B. (March, 2014). The effects of product scarcity on purchase intentions: The influence of cultural dimension. *American Collegiate Retail Association*, Dallas, TX.
- **Childs, M.,** & Jin, B. (March, 2013). U.S. retailer internationalization. *American Collegiate Retail Association*, Nashville, TN.
- **Childs, M**., Turner, T. T., & Watchravesringkan, K. (March, 2013). The influence of consumer decision-making styles on attitudes and shopping outcomes: Evidence from athletic apparel consumers. *American Collegiate Retail Association*, Nashville, TN.
- **Childs.**, **M.**, & Sanghvi, M. (March, 2012). Post-purchase emotions. *Popular Culture Association*, Boston, MA.

#### **Non-Referred Research Presentations**

**Childs, M.** (April, 2013). An analysis of culture, uniqueness, product evaluations and purchase intentions under conditions of scarcity. *Graduate Research and Creativity Expo*. The University of North Carolina at Greensboro, Greensboro, NC.

**Childs, M.** (April, 2013). Are scarcity messages still effective? An experimental comparison with brand prominence and some moderating effects. *Southeastern Graduate Research Consortium*, The University of North Carolina at Greensboro, Greensboro, NC.

#### STUDENT RESEARCH ADVISEMENT

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## **Graduate Student Major Professor**

Bomi Lee

Retail, Hospitality and Tourism Management Earned PhD degree Summer 2023

#### Awards:

2020

• Maralee Garland Graduate Fellowship, College of Education, Health and Human Sciences, The University of Tennessee

Sarah Frankel (co-chair)

Retail, Hospitality and Tourism Management Entered PhD. degree in Summer 2023

#### Awards:

2023

• Top Poster at the Graduate Student Research Colloquium, University of Tennessee, Knoxville, TN

#### 2022

- J. Clayton Arnold Teacher Scholarship Endowment, University of Tennessee, Knoxville, TN
- Eloise and George Eckler Quasi-Endowment, University of Tennessee, Knoxville, TN

#### 2020

- Graduate Student Research Colloquium Award for Best Poster, College of Education, Health and Human Sciences, The University of Tennessee
   2019
- The Jimmy and Ileen Cheek Graduate Student Medal of Excellence Nominee, The University of Tennessee
- Graduate Student Research Colloquium Award for Best Poster, College of Education, Health and Human Sciences, The University of Tennessee
- Eloise & George Eckler Graduate Fellowship, The University of Tennessee

#### Graduate Student Committee Member

#### Current

Young Lee Retail, Hospitality and Tourism Management

Entered PhD. Program in Fall 2021

Inhwa Kim Retail, Hospitality and Tourism Management

Entered PhD. Program in Fall 2021

## Graduated

Domenique Jones Earned Ph.D. degree Spring 2022 Retail, Hospitality and Tourism Management

*Title:* A Feminist Approach to Unpacking Female Career Advancement and Appearance Outcomes in the Fashion Industry

Position: Visiting Professor, Merchandising, Indiana University

Mostafa Zaman Earned PhD. degree Fall 2021 Retail, Hospitality and Tourism Management

*Title*: Effects of Economic Development Status and Eco-Product on Consumption Values: From the Perspective of US Consumers

Stephen Scott Smith Earned Ph.D. degree Spring 2021 Kinesiology, Recreation and Sports Studies

*Title*: The Role of Sustainability in Park and Recreation Administrators' Policy Decisions

Leslie Cuevas Earned PhD. degree Spring 2020 Retail, Hospitality and Tourism Management

*Title*: Becoming a Mom: Intersectionality and Fashion Consumption for Millennial Latinas and the Role of Social Media Influencers

Position: Assistant Professor, Texas Tech University, Lubbock, TX

John Magliocca Earned Ph.D. degree Spring 2020 Kinesiology, Recreation, and Sports Studies

*Title:* Exploring Constraints to Student Attendance at FBS Non Autonomous Football Games

Position: Assistant Professor, State University of New York Oneonta

Songyee Hur Earned Ph.D. degree Spring 2019 Retail, Hospitality and Tourism Management

*Title*: How Brand Empowerment Strategies Affect Consumer Behavior: From A Psychological Ownership Perspective

Position: Assistant Professor in Marketing, Clarion University, PA

## Student undergraduate research mentorship

Spring 2023 Shelby Gleaves

Identifying the Customer and Purchase Motivations at the

New Harvest Market

Presentation for the National Undergraduate Research

Conference, University of Wisconsin-Eau Claire

Spring 2020 Lindsey Troop

Physical Activity as a Stress Reducer During the Pandemic:

Evidence from a National Sample

Research presentation, National Conference on

Undergraduate Research

Spring 2020 Sneh Patel

Covid-19's Impact on the Dental Industry

Research presentations

EUREKA, Office of Undergraduate Research, The University

of Tennessee; and

National Conference on Undergraduate Research

Spring 2020 Aaron Hervey

The impact of COVID-19 and its intersection with

race/gender

Research presentation, EUREKA, Office of Undergraduate

Research, The University of Tennessee

Summer 2020 Mentored 17 students who conducted primary research on

topics related to COVID-19 and consumer behavior, Student Undergraduate Research Group Experience

Office of Undergraduate Research

The University of Tennessee

Summer 2017 Catherine Holland

Textile Printing and the Local Environmental Impact.

Summer Research Internship, Office of Undergraduate Research. The University of Tennessee.

## Student projects and Industry collaborations

Spring 2020 Presented research on Consumer Behavior during COVID-19

Alliance for Better Nonprofit, Knoxville, TN and

Jackson, TN Chamber of Commerce

Spring 2020 Faculty Advisor, RCS 210 Case Study, Friends@Rothrock

Spring 2019 Faculty Advisor, RCS 210 Case Study, Ladies of Charity

Fall 2018 Presentation for TN Farmers Market

Managers on Consumer Behavior and Branding

Johnson City, TN.

Fall 2018 Faculty Advisor, National Retail Federation Student

Challenge (Advanced to Semi-Finals)

Spring 2018 Faculty Advisor, RCS 495 Independent Study (x2)

Fall 2017 Faculty Advisor, National Retail Federation Student

Challenge

Spring 2017 Faculty Advisor, RHTM 625 Strategy project,

Live Five Foundation

Spring 2017 Faculty Advisor, RHTM 625 Strategy project,

Gatlinburg Convention and Visitors' Bureau

Spring 2017 Faculty Advisor, Kohl's Corporation Case Study

Spring 2017 Faculty Advisor, RCS 210 case study, Patriot Threads

Fall 2016 Research collaborator, Volshop, The University of Tennessee

Fall 2016 Faculty Advisor, National Retail Federation Student

Challenge

Fall 2016 Research collaborator, Mountain Challenge

## **RESEARCH GRANTS**

#### **External Grants**

- \$75,000. Miller, D. (Lead PI), Ferrerman, N. (PI), **Childs, M**. (PI), Franck, K. (PI), Johnson, K. (PI), & Hadziabdic, D. (PI). Food Sovereignty in Appalachia. NSF Civic Innovation Challenge. Under Review.
- \$7,053,333. Eckelkamp, E. (Lead PI), S. Stearns (PC), D. Weber (AS), C. Martinez (PI), A. Rihn (I), M. Leffew (PI), R. Holland (I), T. Dugger (I), C. Stephens (PI), S. Rampold (I), C. Sneed (I), S. Jean-Philippe (PI), T. Wang (PI), Q. Zhong (PI), D. Bilderback (I), J. Lim (PI), M. Childs (PI), E. Paskewitz (I), S. Zhao (PI), T. Woods (PI), C. Dant (I), S. Ward (PI), B. Whitmire (I), C. Hollifield (I), C. Stevenson (I), L. Johnston (I), M. Worku (PI), S. Ibrahim (I), T. Zimmerman (I), H. Barlow (I), and J. Hickerson (I). "Southeast Dairy Business Innovation Initiative" USDA NIFA Agricultural Marketing Service. 9/30/2022 to 9/29/2025. Responsible for: \$374, 571 Funded
- \$750,000 Miller, D., Hadziabdic Guerry, D., Rowan, T., Ferrerman, N., **Childs, M.** (Co-PIs), Strand, E., Chen, J., Johnson, K., Muhammad, A., Wang, T.,
  Ader, D., Zhuang, J., D'Souza, D., Neisler, G., McGowan, J., & Dia, V.
  (Senior Personnel). Planning: Shelf Stable Nutrition-Security for the Most Vulnerable. NSF Convergence Accelerator Phase 1. Not Funded.
- \$19,000,000 Eckelkamp, E. (Lead PI), S. Stearns (PC), D. Weber (AS), J. Shanks (I), C. Martinez (PI), A. Rihn (I), S. Upendram (I), R. Holland (I), M. Leffew (I), W. Pepper (PI), C. Stephens (PI), S. Rampold (I), C. Sneed (I), S. Jean-Philippe (PI), T. Wang (PI), Q. Zhong (PI), H. Wright (I), D. Bilderback (I), K. Ferguson (I), J. Lim (PI), M. Childs (PI), E. Paskewitz (I), T. Woods (PI), C. Dant (I), K. Burdine (PI), S. Zhao (I), M. Morgan (I), S. Ward (PI), A. Weaver (I), B. Whitmire (I), C. Hollifield (I), M. Drake (I), K. Zering (I), S. Kulesza (I), M. Sharara (I), C. Stevenson (I), L. Johnston (I), M. Worku (PI), S. Ibrahim (I), H. Barlow (I), J. Hickerson (I), A. Botts (I), B. Lackey (I), S. Guinn (I), K. Padget (I), and O. Vogel (I). "Southeast Dairy Business Innovation Initiative" USDA NIFA Agricultural Marketing Service. 9/30/2022 to 9/29/2026. Responsible for \$200,000 Funded.
- \$6,133,333 Eckelkamp, L. (Lead PI), Jean-Phillippe, S., Martinez, C., Pepper, W., Stearns, S., Stephens, C. (Co-PIs), Bilderback, D., **Childs., M.**, Ferguson, K., Holland, R., Jensen, K., Leffew, M., Lim, H., Rihn, A., Sneed, C., Upendram, S., Wrights, H., Woods, T. (Investigators), Barlow, H. H., Burdine, K., Hickerson, J., Hollifield, C., Lackey, B., Pierce, J., Spencer, E., Ward, S., Weaver, A., Whitmire, B., Wolf, N., Zhao., S. (Collaborators). (September 2021). Southeast Dairy Business Innovation Initiative—Phase

- 3. Dairy Business Innovation Initiatives. Agriculture Marketing Service. The United States Department of Agriculture. 10/2021-09/2024. Note: Responsible for \$115,850. **Funded**.
- \$55,811 **Childs, M**. & Lim, H. The Target is Now Moving: Adjusting Rural Small Business Owners' Focus on the Changing Consumer. Rural Business Development Program. *United States Department of Agriculture*. **Funded.**
- \$439,054 Colby, S. (Lead PI), **Childs, M**., Howard, C., McCoy, D., Zhou, W. (Co-PIs alpha ordered). Fruved to Farm: Students Creating, Implementing and Evaluating a Food Systems Program. Research and Extension Experience Learning for Undergraduates (REEU). *United States Department of Agriculture*. Not funded.
- \$6,133,333 Pepper, H. (Lead PI), Eckelkamp, L. (Co-PI), Bilderback, D., Bruhin, J., **Childs, M.**, Ferguson, K., Holland, R., Jensen, K., Leffew, M, Martinez, C., Miller, N., Sneed, C., Stephens, C., Upendram, S., Wright, H. (Investigators alpha ordered). (June 2020). Diversifying income and adding value by manufacturing dairy products Phase 2. Dairy Business Innovation Initiatives II. Agriculture Marketing Service. *The United States Department of Agriculture*. 10/2020 to 09/2023. Note: Responsible for \$23,845. **Funded.**
- \$9,254,754 Colby, S. (Lead PI), Cheek, J., **Childs, M**., Kintziger, K., Kohring, A., Lim, H., Yamagata-Lynch, L., Yoon, B., & Zhou, W (Co-PIs alpha ordered) (Oct 2018). Fruved to farm: Young people creating innovations to improve sustainable agriculture systems. Agriculture and Food Research Initiative. *United States Department of Agriculture*. (Note: Marketing Team Co-PI's Childs, M., Lim, H., & Yoon, B). Not funded.
- \$86,678 **Childs, M**. & Fairhurst, A. (May 2018). Harvesting the future:

  Development of a toolbox for business support targeting rural value-added small-batch producers. Local Food Promotion Program. *United States Department of Agriculture*. Not funded.

## **Internal Grants and Funding Activities**

\$100,000 Ha, S., **Childs, M**., Zhao, X., & Wright, B. The Future of Retail: Investigating AI Service Robots Through the Lens of Crowding and Social Science. SPARKS: AI Collaborative Research Seed Competition for FY 2025, The University of Tennessee. Under Review. (April 2024)

- \$104, 000 Zhao, X. (PI), Allard, S., Aydeniz, M., **Childs, M**., He, J., Li, S., Li, X., Liu, C., Liu, Y., Mitchell, K., & Wyatt, T. (Co-PIs, alpha order). Social Robots, SARIF Equipment and Infrastructure Funds, Research Innovation and Economic Development, The University of Tennessee. Not Funded.
- \$75,000 Zhao, X. (PI), Allard, S., Aydeniz, M., **Childs, M.**, Cronley, C., He, J., Liu, C., Liu, Y., McConville, B., Swaminatha, S., Qi, H., Wyatt, T. H., & Wright, B. (Co-PIs, alpha order). Social Machines and AI Robotics Technology (SMART). AI TENNessee Initiative Seed Funds for AI Research and Teambuilding. Research, Innovation and Economic Development, The University of Tennessee. **Funded.**
- \$10,000 **Childs, M.**, Brown Johnson, K., Franck, K., Miller, D., & Hadziabdic, D. Food Sovereignty for the Most Vulnerable: First Steps Towards a Solution. Building Connection Across the Bridge Seed Funding, College of Education, Health and Human Sciences, The University of Tennessee. **Funded**.
- \$55,720 **Childs, M**., & Sneed, C. (Feb 2022). Re-imagining the Farmers' Market: Attracting Limited-Resource Families through Merchandising and Marketing Strategies. Summer Undergraduate Research Group Experience (SURGE) Program. Office of Undergraduate Research. The University of Tennessee. **Funded.**
- \$55,720 Sneed, C., & **Childs, M**. (Nov 2020). Big Ideas for the Big Orange Pantry: Applying Merchandising and Marketing Strategies to UT's Food Pantry. Summer Undergraduate Research Group Experience (SURGE) Program. Office of Undergraduate Research. The University of Tennessee. **Funded.**
- \$50,000 Duke, D., Hillyer, S., Velleso, W. (Co-PIs) Bienko, J. **Childs, M**. Garcia, L., Groenke, S., Lowe, S., Luther, C., Scott, J., Whiteside, E., Williams, J., Wood, L., Woods, K., Wozencroft, A (alpha order). Sport & Art: Social Innovation Learning Lab. One UT Collaboration and Innovation Grant. Office of the President. The University of Tennessee. Not funded.
- \$80,375 **Childs, M**. & Sneed, C. (Nov 2019). Consumer and shopping behavior and business recovery during disasters. Summer Undergraduate Research Group Experience (SURGE) Program. Office of Undergraduate Research. The University of Tennessee. **Funded**.
- \$5000 Jones, D. & **Childs, M**. (Sept 2019). The Effects of Experience Learning on Student Success. Student/Faculty Research Award. The University of Tennessee. Not funded.

- \$2000 **Childs, M**. & Fairhurst, A. (March 2018). After the fire: Rebuilding the Little Ponderosa Zoo and Rescue. Community Engagement Incentive Grant, The University of Tennessee. Not funded.
- \$2000 **Childs**, **M**. (March 2018). Building a campus thrift store for a sustainable future. Community Engagement Incentive Grant, The University of Tennessee. Not funded.
- \$5000 Frankel, S., & **Childs, M**. (Feb 2018). The Social and Economic Impact in Local Communities: An Investigation of Tattooed Individuals. Student/Faculty Research Award. The University of Tennessee. Not funded.
- \$1328 **Childs, M.**, Fairhurst, A., & Burney, J. (Nov 2017). Small local value-added producers, big obstacles: An assessment of barriers for production and feasibility of a local community kitchen. Professional and Scholarly Development Award, The University of Tennessee. **Funded.**
- \$2000 Holland, C. & **Childs, M.** (June, 2017). Textile Printing and the Local Environmental Impact. Summer Research Internship, Office of Undergraduate Research. The University of Tennessee. **Funded.**
- \$5000 **Childs, M.** (March 2017). Rural Roadside Retail Stands: Low-Cost Visual Merchandising Techniques to Increase Customer Appeal. The Professional and Scholarly Development Award, The University of Tennessee. Not funded.
- \$1705 **Childs, M.** Ha, S., Kim, Y., & Fairhurst, A. (March 2017). After the Fire: Small Business Recovery Plan in Gatlinburg, Tennessee. Community Engagement Incentive Grant. \$1705.70. Not funded.
- \$5000 **Childs, M.**, Bedford, S., & Cuevas, L. (February 2017). Promotional Strategy in the US Army: Causing Change in US Army Perceptions. Student/Faculty Research Award. The University of Tennessee. Not funded.
- \$4000 **Childs, M..**, Bedford, S., & Cuevas, L. (November 2016). Promotional Strategy in the US Army: Causing Change in US Army Perceptions. Student/Faculty Research Award. The University of Tennessee. Not funded.
- \$750 **Childs, M.** (March 2016). An Opportunity for Industry-Focused Learning in Retailing: First-Year Studies Seminar. Teaching Innovation Grant, The Tennessee Teaching and Learning Center. Not funded.

\$3000 **Childs, M.** (November 2015). The US Army's Public Appeal.

Professional Development Award, Retail, Hospitality, and Tourism Department, The University of Tennessee. **Funded**.

## **AWARDS & RECOGNITION**

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Fall 2022 Outstanding Reviewer Award

Literati Award, Journal of Fashion Marketing and

Management

**Emerald Publishing** 

Fall 2021 Outstanding Reviewer Award

Literati Award, Journal of Product and Brand Management

**Emerald Publishing** 

Fall 2021 Outstanding Reviewer Award

Clothing and Textiles Research Journal

Spring 2021 Irma Fitch Giffels Award

College of Education, Health and Human Sciences

The University of Tennessee

Fall 2020 Outstanding Paper

Literati Award, International Journal of Retail and

**Distribution Management** 

**Emerald Publishing** 

Spring 2020 Best Faculty Presentation Award

ICHRIE-SECSA, Auburn, AL.

Spring 2020 Best Research Paper Award

Apparel, Textiles and Merchandising

Family and Consumer Sciences Research Journal

Spring 2020 Strengthening a Culture of Research

Competitive application for proposal development assistance

College of Education, Health and Human Sciences

The University of Tennessee

Spring 2019 Rising Star Award

College of Education, Health and Human Sciences

The University of Tennessee

Spring 2018 Best Research Paper Award

Central, and South America Council on Hotel, Restaurant,

and International Education

Knoxville, TN

Spring 2017 Frances Speight Clark Award

College of Education, Health and Human Sciences

The University of Tennessee

\$3000 (team)

Spring 2017 Best Research Paper Award

American Collegiate Retailing Association Annual

Conference

Minneapolis, MN

Fall 2016 Rutherford Teaching Challenge, 1st place

International Textile and Apparel Association

Vancouver, BC, Canada

\$400 (team)

Fall 2015 Student Best Paper, 2<sup>nd</sup> place

International Textile and Apparel Association

Santa Fe, New Mexico

Summer 2014 Conference Best Paper Marketing Track

International Business Research Conference,

Toronto, Canada

Fall 2013 Certificate of academic achievement

International Programs Center,

The University of North Carolina at Greensboro

Fall 2013 Sears Scholarship

Consumer, Apparel and Retail Studies

The University of North Carolina at Greensboro

December 2012 Certificate of academic achievement

International Programs Center,

The University of North Carolina at Greensboro

August 2012 Elizabeth Williams Scholarship

The University of North Carolina at Greensboro

May 2012 Certificate of academic achievement

International Programs Center,

The University of North Carolina at Greensboro

December 2011 Certificate of academic achievement

International Programs Center,

The University of North Carolina at Greensboro

## **SERVICE**

## Service to Department, College and University

Fall 2022-Present Graduate MS Program Committee

Retail, Hospitality and Tourism Management

The University of Tennessee

Fall 2022-Present Community Engagement Advisory Committee

College of Education, Health and Human Sciences

The University of Tennessee

Summer 2022 Exempt-staff Search Committee Chair

Retail, Hospitality and Tourism Management

The University of Tennessee

Spring 2021-Present Awards Committee

College of Education, Health and Human Sciences

The University of Tennessee

Spring 2021-Spring 2022 GA Task Force

College of Education, Health and Human Sciences

The University of Tennessee

Fall 2020 – Present Advisory Board Member, Volshop

The University of Tennessee

Fall 2020-Spring 2021 CEHHS/FCS Extension Initiative Committee

College of Education, Health and Human Sciences

The University of Tennessee

Fall 2020 External Funding Working Group

College of Education, Health and Human Sciences

The University of Tennessee

Aug 2020-Present Director of Graduate Studies

Retail, Hospitality and Tourism Management College of Education, Health and Human Sciences

The University of Tennessee

Spring 2020-Present Graduate Curriculum Review Committee

College of Education, Health and Human Sciences

The University of Tennessee

Spring 2020 Committee Member

By-laws

Department of Retail, Hospitality, and Tourism

Management

The University of Tennessee

Fall 2019 Program co-organizer

Retail and Consumer Sciences alumni event Department of Retail, Hospitality, and Tourism

Management

The University of Tennessee

Spring 2019 Faculty Judge

Three Minute Thesis (3MT) Semi-Final Competition

The University of Tennessee

April 2019 Invited Panelist

First-Year Studies Conference The University of Tennessee

Oct 2018 Invited Panelist

Undergraduate Research Seminar

College of Education, Health and Human Sciences

The University of Tennessee

Spring 2018 Faculty Judge

Three Minute Thesis (3MT) Semi-Final Competition

The University of Tennessee

Fall 2017-Spring 2022 Student Conduct and Community Board Member

The University of Tennessee

May 2017 Invited Panelist

Transfer student faculty panel The University of Tennessee

2015-Present Co-Liaison

National Retail Federation Student Association

2011-2013 Graduate student representative

Staff Excellence Award Committee

The Bryan School of Business and Economics The University of North Carolina at Greensboro 2013 Southeastern Graduate Consortium Coordinator

Department of Consumer, Apparel, and Retail Studies

## **Service to Profession**

Jan 2023-Present Graduate Education Committee

**International Textile and Apparel Association** 

Jan 2023-Present Editorial Review Board

Clothing and Textiles Research Journal

Jan 2023-Present Editorial Review Board

The International Review of Retail, Distribution and

Consumer Research

Feb 2022-Present Editorial Review Board

Journal of Product and Brand Management

Nov 2021-Present Education Outreach Chair

American Collegiate Retailing Association (ACRA)

Nov 2021 Invited panelist, Match (dot) edu: Finding collaborators for a

successful partnership, peer-mentorship, and friendship for junior faculty, International Textile and Apparel Association

Jan 2020- July 2021 Co-Chair, Consumer Behavior Track

International Textile and Apparel Association

Mar 2019-2024 Editorial Board, Fashion Merchandising track

Journal of Global Fashion Marketing

Aug 2016- 2020 Associate Editor

Retail Education Today, Newsletter for American Collegiate

Retailing Association

Nov 2015-2019 Faculty Awards Committee

The International Textile and Apparel Association

#### **Ad Hoc Reviews**

2023 Journal of Business Research

Fashion and Textiles

Journal of Fashion Marketing and Management International Journal of Consumer Studies International Journal of Retailing and Distribution Management Journal of Retailing and Consumer Services

Journal of Retailing and Consumer Services

Family and Consumer Sciences Research Journal International Journal of Consumer Studies (2)

Journal of Consumer Behaviour

Journal of Fashion Marketing and Management International Journal of Retail and Distribution

Management

Journal of Fashion Design, Technology and Education

2021 Journal of Research in Interactive Marketing

Journal of Business Research

Clothing and Textiles Research Journal

Journal of Fashion Marketing and Management (4) International Journal of Retail and Distribution

Management

2020 Clothing and Textiles Research Journal (2)

Journal of Fashion Marketing and Management (2) International Journal of Retail and Distribution

Management

Journal of Research in Interactive Marketing

Journal of Business Research (4)

Journal of Product and Brand Management (3) Journal of Retailing and Consumer Services (3)

2019 Journal of Business Research

Journal of Research in Interactive Marketing (2) Journal of Retailing and Consumer Services Journal of Hospitality and Tourism Insight (2) International Journal of Retail and Distribution

Management (2)

Journal of Fashion Marketing and Management Journal of Product and Brand Management (3)

2018 International Journal of Retail and Distribution

Management

Journal of Fashion Marketing and Management Journal of Product and Brand Management

2017 International Journal of Retail and Distribution

Management

Journal of Fashion Marketing and Management

Journal of Product and Brand Management (2) Journal of Retailing and Consumer Services

Fashion & Textiles 2016

Journal of Brand Strategy Journal of Product and Brand Management (2)

## **Conference Reviews**

| 2024 | International Textile and Apparel Association (2 tracks)  |
|------|---|
| 2023 | International Textile and Apparel Association   |
| 2022 | International Textile and Apparel Association (2 tracks)  |
| 2021 | International Textile and Apparel Association   |
| 2020 | International Textile and Apparel Association<br>Educators for Socially Responsible Apparel Practices   |
| 2019 | European Association for Education in Commercial<br>Distribution<br>International Textile and Apparel Association (2 tracks)  |
| 2018 | Academy of Marketing Science World Marketing Conference<br>Travel and Tourism Research Association<br>Educators for Socially Responsible Apparel Practices<br>International Textile and Apparel Association   |
| 2017 | Academy of Marketing Science World Congress<br>Consumer, Apparel, and Retail Studies Centennial<br>Research Symposium<br>European Association for Research in Education and<br>Commercial Distribution<br>International Textile and Apparel Association |
| 2016 | American Collegiate Retailing Association<br>International Textile and Apparel Association  |

# **Additional Service Experience**

| 2013-2014  | Senator, Graduate Student Association The University of North Carolina at Greensboro           |
|------------|--|
| 2011- 2013 | Secretary, Graduate Student Association<br>Department of Consumer, Apparel, and Retail Studies |

## **Press Appearances**

June 2020 The Wall Street Journal (WSJ) Interview for publication

Brands like Nike and Adidas speak out about racism. Is it

enough?

Sept 2017-Present Bi-monthly segments on retail news and trends

WBIR Channel 10, Knoxville, TN

Mar 2018-Present Monthly segments on shopping small/local

WBIR Channel 10, Knoxville, TN

## PROFESSIONAL DEVELOPMENT ACTIVITIES

Spring 2022 Series of Workshops (6) Inclusive Teaching Course Redesign

Institute

Teaching and Learning Innovation

The University of Tennessee

Spring 2022 Inclusive Teaching Certificate

Teaching and Learning Innovation

The University of Tennessee

Spring 2021 Workshop, How to Write a Strong Premise that Drives your

Research Design, College of Education, Health and Human

Sciences, The University of Tennessee

Spring 2021 Series of Workshops (6) Experiential Learning Course

Redesign Institute

Teaching and Learning Innovation

The University of Tennessee

Spring 2021 Experiential Learning Certificate

Teaching and Learning Innovation

The University of Tennessee

Spring 2021 Series of Workshops (9), Holistic Graduate Student

Admissions, Office of the Graduate School

The University of Tennessee

May 2020 Series of Workshops, Virtual Vol Bootcamp

Teaching and Learning Innovation

The University of Tennessee

April 2020 Attendee, First Year Studies Conference

First-Year Programs, The University of Tennessee

April 2020 Workshop, Lessons Learned and Tips in Pursuing External

Funding, CEHHS

The University of Tennessee

Feb 2020 Student Conduct Board Workshop

Student Conduct and Community Standards

The University of Tennessee

Spring 2019 Series of Grantmanship Workshops

College of Education, Health and Human Sciences

The University of Tennessee

Oct 2018 Engagement and Outreach Conference

Office of Community Engagement and Outreach

The University of Tennessee

March 2018 How to Approach a New Grant Proposal

Office of Research and Engagement

The University of Tennessee

Jan 2018 Attendee, Big Show

National Retail Federation

New York, NY

Aug 2017 Student Conduct Board Workshop

Student Conduct and Community Standards

The University of Tennessee

Mar 2017 New Grant Proposal Workshop

Office of Research and Engagement

The University of Tennessee

Feb 2017 ArcGIS Workshop

The University of Tennessee

Feb 2017 Attendee, Conference on Higher Education Pedagogy

Virginia Tech University, Blacksburg, VA

Jan 2017 Attendee, Big Show

National Retail Federation

New York, NY

Nov 2016 Department of Defense Young Investigators Grant Workshop

Office of Research and Engagement

The University of Tennessee

Feb 2016 Experiential Learning Workshop

Tennessee Teaching and Learning Center

The University of Tennessee

Jan 2016 Attendee, Big Show

National Retail Federation

New York, NY

Sept 2015 Finding Funding Workshop

Office of Research and Engagement

The University of Tennessee

Sept 2015 Introduction to Proposal Development

Office of Research and Engagement

The University of Tennessee

July 2015 New Faculty Teaching Institute

3 Day workshop, The University of Tennessee

Summer 2014 Cotton and Sustainability Faculty Workshop

Department of Textile and Apparel Management

University of Missouri

April 2014 Workshop, Secondary Data Sources

The University of North Carolina at Greensboro

February 2014 Workshop, Introduction to Illustrator,

The University of North Carolina at Greensboro

February 2014 Workshop, Introduction to Photoshop,

The University of North Carolina at Greensboro

December 2012 SAS Programming 1: Essentials Certificate of Completion,

3-day training course, SAS Headquarters, Cary, NC

November 2012 Leadership Challenge, Campus Activities and Programs,

The University of North Carolina at Greensboro

October 2012 Workshops, Introduction to Qualtrics and Intermediate

Qualtrics training course, The University of North Carolina

at Greensboro

October 2012 Workshops, Introduction to SAS and Intermediate SAS

training course, The University of North Carolina at

Greensboro

April 2012 Workshop, Emerging Leaders, The University of North

Carolina at Greensboro

November 2012 Workshop, Creating Collaborative Research Partnerships

Bryan School of Business and Economics,

The University of North Carolina at Greensboro

## PROFESSIONAL MEMBERSHIP

2017-Present Member, European Association for Research in

**Education and Commercial Distribution** 

2012-Present Member, American Collegiate Retailing Association

2011- Present Member, Academy of Marketing Science

2009-Present Member, International Textile and Apparel

Association